

KEILHAUER

September 1, 2016

Keilhauer Warranty Policy

Warranty

Keilhauer merchandise is warranted to be free from defects in material and workmanship as follows:

Standard usage (single shift – 40 hours per week):

Desk, conference and task chairs	10 years
Lounge seating	10 years
Multi-purpose stacking chairs	10 years
Tables	10 years
Textiles	1 year

24 hour usage:

Desk, conference and task chairs	4 years
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During this warranty period Keilhauer will repair or at its option replace, free of charge, such merchandise as shall prove to be defective. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Textiles, leathers, and powder coat finishes are not warranted against fading, wear or marking since it is beyond Keilhauer’s control. All other warranties (including any warranty of fitness whether by law, implied or expressed, or otherwise) are hereby excluded.

The foregoing warranty extends only to the original purchasers who acquire new product from Keilhauer. Any product, part, or component must have been used according to Keilhauer’s published instructions and installed and maintained by Keilhauer or an authorized Keilhauer representative.



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